

Sonic Foundry Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Mediasite Video Platform (MVP) 8.16

Report Date: 11/15/2022

Product Description: Mediasite Video Platform quickly and cost-effectively automates the capture, management, delivery and search of live and on-demand streaming videos

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Notes:

Evaluation Methods Used: Automated and hands on heuristic evaluation by internal and third party experts

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A, Level AA |
| Web Content Accessibility Guidelines 2.1 | Level A, Level AA |
| Web Content Accessibility Guidelines 2.2 - Draft | Not evaluated at this time while the draft is being finalized |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | | | | | Notes |
|--|-------------------|----------|----------------|----------------|-------------------|-------|
| | My Mediasite | Player | Channels | Showcase | Management Portal | |
| 1.1.1 Non-text Content (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Not Applicable | Supports | Not Applicable | Not Applicable | Not Applicable | |
| 1.2.2 Captions (Prerecorded) (Level A) | Not Applicable | Supports | Not Applicable | Not Applicable | Not Applicable | |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Not Applicable | Supports | Not Applicable | Not Applicable | Not Applicable | |
| 1.3.1 Info and Relationships (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 1.3.2 Meaningful Sequence (Level A) | Supports | Supports | Supports | Supports | Supports | |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|---|---------------------|---------------|-----------------|-----------------|--------------------------|--------------|
| <u>1.3.3 Sensory Characteristics (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>1.4.1 Use of Color (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>1.4.2 Audio Control (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>2.1.1 Keyboard (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>2.1.2 No Keyboard Trap (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>2.1.4 Character Key Shortcuts (Level A 2.1 only)</u> | Supports | Supports | Supports | Supports | Supports | |
| <u>2.2.1 Timing Adjustable (Level A)</u> | Supports | Supports | Supports | Supports | Supports | |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|--|----------------|----------|----------------|----------------|--------------------|--|
| 2.2.2 Pause, Stop, Hide (Level A) | Not Applicable | Supports | Not Applicable | Not Applicable | Not Applicable | |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 2.4.1 Bypass Blocks (Level A) | Supports | Supports | Supports | Supports | Partially Supports | <i>Management Portal often lacks ways to bypass large blocks of content; improvements were made on this criterion in 8.5</i> |
| 2.4.2 Page Titled (Level A) | Supports | Supports | Supports | Supports | Supports | |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|---|--------------|----------|----------|----------|--------------------|--|
| 2.4.3 Focus Order (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 2.4.4 Link Purpose (In Context) (Level A) | Supports | Supports | Supports | Supports | Partially Supports | <i>Management Portal sometimes lacks descriptive links (setting an expectation of what will happen when a user clicks a given link); improvements were made on this criterion in 8.5</i> |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|---|---------------------|---------------|-----------------|-----------------|--------------------------|--------------|
| 2.5.1 Pointer Gestures (Level A 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 2.5.3 Label in Name (Level A 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 2.5.4 Motion Actuation (Level A 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 3.1.1 Language of Page (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 3.2.1 On Focus (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 3.2.2 On Input (Level A) | Supports | Supports | Supports | Supports | Supports | |

| | | | | | | |
|--|----------|----------|----------|----------|----------|--|
| 3.3.1 Error Identification (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 3.3.2 Labels or Instructions (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 4.1.1 Parsing (Level A) | Supports | Supports | Supports | Supports | Supports | |
| 4.1.2 Name, Role, Value (Level A) | Supports | Supports | Supports | Supports | Supports | |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | | | | | Notes |
|--|-------------------|--------------------|----------------|----------------|-------------------|--|
| | My Mediasite | Player | Channels | Showcase | Management Portal | |
| 1.2.4 Captions (Live) (Level AA) | Not Applicable | Partially Supports | Not Applicable | Not Applicable | Not Applicable | <i>In-house live captions are on our current product roadmap; live captioning is currently available via 3rd party captioning providers</i> |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Not Applicable | Supports | Not Applicable | Not Applicable | Not Applicable | |
| 1.3.4 Orientation (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.3 Contrast (Minimum) (Level AA) | Supports | Supports | Supports | Supports | Supports | |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|--|---------------------|---------------|-----------------|-----------------|--------------------------|--------------|
| 1.4.4 Resize text (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.5 Images of Text (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.10 Reflow (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.12 Text Spacing (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |
| 2.4.5 Multiple Ways (Level AA) | Supports | Supports | Supports | Supports | Supports | |

| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|--|
| 2.4.6 Headings and Labels (Level AA) | Supports | Not Applicable | Supports | Supports | Supports | |
| 2.4.7 Focus Visible (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 3.1.2 Language of Parts (Level AA) | Partially Supports | Partially Supports | Partially Supports | Partially Supports | Partially Supports | <i>MVP respects the language flags set in the application and browser, rather than attempting to determine the language. Supported languages include Chinese, English, French, German, Spanish, Arabic, Japanese, and Norwegian (deprecating as of 8.8). For additional language support, please</i> |

| | | | | | | |
|--|---------------------|----------------|-----------------|-----------------|--------------------------|-------------------------------|
| | | | | | | <i>contact Sonic Foundry.</i> |
| Criteria | My Mediasite | Player | Channels | Showcase | Management Portal | Notes |
| 3.2.3 Consistent Navigation (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 3.2.4 Consistent Identification (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 3.3.3 Error Suggestion (Level AA) | Supports | Supports | Supports | Supports | Supports | |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) | Not Applicable | Not Applicable | Not Applicable | Not Applicable | Not Applicable | |
| 4.1.3 Status Messages (Level AA 2.1 only) | Supports | Supports | Supports | Supports | Supports | |

Table 3: Success Criteria, Level AAA

Note: Level AAA is not being evaluated at this time.